

## Fourth Amendment to the IME Program Integrity Contract

This Amendment to Contract Number MED-10-013-A is effective as of March 8, 2013, between the Iowa Department of Human Services (Agency) and Optum Public Sector Solutions, Inc. (Contractor).

### Section 1: Amendment to the Contract

**Revision 1:** New Section 6.2.7 shall be added to the RFP Scope of Work (as incorporated per contract Section 3) as follows:

#### **6.2.7 Adult Medicaid Quality Grant**

Based on the specific needs within Iowa's Adult Medicaid Quality grant proposal, the Contractor shall act as Technical Project Manager and provide subject matter expert support to the Agency in (a) Testing and evaluating methods for collection and reporting of the Initial Core Set Measures set forth in Appendix D of the Grant Funding Opportunity Announcement; (b) Developing staff capacity to analyze, report and use the data for monitoring and improving access and the quality of care in Medicaid; and (c) Conducting two (2) Medicaid quality improvement projects related to the Initial Core Set Measures, as described in the grant proposal. These services expand upon the measuring, collection, and reporting activities the Contractor is currently performing under this Contract. Contractor duties include but are not necessarily limited to the following:

#### **A. Task Area I: Project Initiation.**

- i. Create and maintain a Project Work Plan (PWP). The PWP shall define all tasks, deliverables, and Project Governance covering the Adult Medicaid Quality grant, and incorporate the QIP implementation and evaluation plans when completed.
  - a. Implement monthly and as needed status reporting to the Agency, outlining progress on deliverables as defined in the Agency-approved PWP.
- ii. Provide support in convening the Agency Project Team and participate as subject matter expert and Technical Project Manager.
- iii. Develop work flow to collect and document lessons learned and best practices.

#### **B. Task Area II: Measure Definition, Collection and Reporting.**

- i. Review technical specifications and prepare a gap analysis report outlining differences between the CMS technical specifications and the Contractor's measure capabilities.
- ii. Evaluate Magellan encounter data and identify the effect quality may have on measure collection within a written summary.
- iii. Develop a work flow to link Magellan behavioral data with administrative data.
- iv. Collect, analyze, and report a minimum of 15 core measures by the second year of the grant.
  - a. Write analytical code to collect Adult Core Measures as defined in the technical specifications.
  - b. Write analytical code to stratify 3 of 4 selected measures.
  - c. Produce format for data visualization which offers executive level views of key quality performance indicators and metrics.
  - d. Produce a report that includes the baseline quality measures and data visualization template.

- e. Produce ongoing quarterly reports that include additional measures as they are developed, cumulating with a minimum of 15 adult core measures for the CMS required submission of performance measurement data report.
- v. Leverage the existing infrastructure to ensure the Adult Core Set Quality measures are integrated and sustainable beyond the terms of the grant.

**C. Task Area III: Quality Improvement Implementation and Operations.**

- i. Participate in Agency Project Team meetings as subject matter expert and Technical Project Manager, as required by the Agency.
- ii. Facilitate quarterly steering committee meetings and participate as subject matter expert and Technical Project Manager.
- iii. Incorporate feedback received from the steering committee into development of two quality improvement projects (QIPs).
- iv. Develop and document QIPs, including scope of the QIPs, interventions, metrics, and evaluation plan.
- v. Create and maintain a detailed QIP implementation plan.
- vi. Provide leadership to the implementation of two QIPs.
- vii. Facilitate a quarterly project review to analyze trends and opportunities within the data for quality improvement and performance analytics and participate as subject matter expert and Technical Project Manager.

**D. Task Area IV: Federal Grant Reporting.**

- i. Support all required grant reporting and evaluations for the Adult Medicaid Quality grant with CMS. This includes:
  - a. Two semi-annual progress reports, including:
    - 1. An assessment of overall project implementation, including lessons learned and best practices (both reports).
    - 2. Updates on progress towards collection, reporting, and analyses of data on the Initial Core Set Measures (1<sup>st</sup> report).
    - 3. Updates on progress towards analyses of data on the Initial Core Set Measures (2<sup>nd</sup> report).
    - 4. Updates on progress towards stratifying at least three of the Initial Core Measures in order to identify and analyze disparities (1<sup>st</sup> report).
    - 5. Updates on implementation, outcomes, and lessons learned from quality improvement projects (both reports).
    - 6. Identification of barriers to implementing the grant project (both reports).
  - b. One annual progress report, including:
    - 1. The specific use(s) of the grant funds.
    - 2. Estimates of cost savings resulting from the grant-funded activities.
    - 3. The degree to which the grant achieved its purposes, aims, goals, objectives, and quantified targets related to the overall aims of the grant in the first year.
    - 4. The specific lessons learned as a result of the first year of the grant program.
    - 5. Recommendations to CMS for using the Initial Core measures to drive quality improvement including: accuracy and usability of measurement specifications and methodologies provided by CMS as well as plans for quality improvement based on measurement results.
    - 6. Analyses of two (or more) quality improvement projects including effectiveness of the interventions used as well as baseline and measurement results. The report should also include information about reaching the quality improvement goal; challenges and lessons learned; sustainability of project; impact on clinical

outcomes of Medicaid beneficiaries, and the potential for replicating the projects in other States.

7. Accomplishments of the first year of the grant project, overall lessons learned, challenges encountered in collecting and using the Initial Core Set Measures to improve the quality for adults in Medicaid.
  8. Assessment of progress in stratifying measures to identify disparities using, at a minimum, three of the four measures identified by CMS.
- c. One Performance Measurement Data Report on Initial Core Measures.
    1. Performance measurement data will be provided at a State-aggregated level through a CMS-specified reporting template.
  - d. A Final progress report including:
    1. The specific use(s) of the grant funds.
    2. Estimates of cost savings resulting from the grant-funded activities.
    3. The degree to which the grant achieved its purposes, aims, goals, objectives, and quantified targets related to the overall aims of the grant.
    4. The specific lessons learned as a result of the grant program.
    5. Recommendations to CMS for using the Initial Core measures to drive quality improvement including: accuracy and usability of measurement specifications and methodologies provided by CMS as well as plans for quality improvement based on measurement results.
    6. Final analyses of two (or more) quality improvement projects including effectiveness of interventions used as well as baseline and final measurement results. The report should also include information about reaching the quality improvement goal; challenges and lessons learned; sustainability of project; impact on clinical outcomes of Medicaid beneficiaries, and the potential for replicating the projects in other States.
    7. Accomplishments of the grant project during the two-year grant period, overall lessons learned, challenges encountered in collecting, reporting, and using the Initial Core Set Measures to improve the quality for adults in Medicaid.
    8. Results of the stratification and an assessment of disparities using, at a minimum, three of the four measures identified by CMS.

#### **6.2.7.1 Performance Measures.**

##### **Task Area 1: Project Initiation.**

- The Contractor shall submit a proposed PWP to the Agency for approval no later than 30 calendar days after the effective date of Amendment 4. Contractor must receive final approval of the PWP within 10 business days of submission of the proposed PWP.
- The Contractor shall submit monthly status reports outlining progress on deliverables to the Agency no later than five (5) business days after the end of each month.
- The Contractor shall participate in the first Agency Project Team meeting within 10 business days of the effective date of Amendment 4.
- The Contractor shall submit a workflow to collect best practices and lessons learned to the Agency on or before the dates set forth in the Agency-approved work plan.

##### **Task Area 2: Measure Definition, Collection, and Reporting**

- The Contractor shall submit a gap analysis report to the Agency on or before the date set forth in the Agency-approved work plan.
- The Contractor shall submit a summary of the Magellan encounter data evaluation to the Agency on or before the date set forth in the Agency-approved work plan.
- The Contractor shall submit the workflow to link Magellan behavioral data with administrative data on or before the date set forth in the Agency-approved work plan.

- Measure collection and stratification shall begin on or before the dates set forth in the Agency-approved work plan.
- The Contractor shall submit the baseline measure and data visualization report to the Agency for approval on or before the date set forth in the Agency-approved work plan. Contractor must receive final approval of the report within 10 business days of submission.
- The Contractor shall submit quarterly data performance reports to the Agency on or before the dates set forth in the Agency-approved work plan.

**Task Area 3: Quality Improvement Implementation and Operations.**

- The Contractor shall distribute steering committee meeting agendas at least two (2) business days prior to each meeting.
- The Contractor shall distribute steering committee meeting notes within two (2) business days of the conclusion of the meeting. These notes must include at minimum detail of decisions and action items.
- The Contractor shall submit documentation of the QIP, including scope, interventions, and metrics, to the Agency for approval on or before the date set forth in the Agency-approved work plan.
- The Contractor shall submit proposed QIP implantation and evaluation plans to the Agency for approval on or before the date set forth in the Agency-approved work plan.
- The Contractor shall submit documentation of each quarterly review meetings within 10 business days of the conclusion of the meeting. This documentation must include at minimum detail of decisions and action items.

**Task Area 4: Federal Grant Reporting.**

- The Contractor shall submit all necessary supporting documentation to the Agency at least 30 calendar days prior to date due to CMS for each progress report, except the final report.
- For the Final Report, the Contractor shall submit all available documentation to the Agency by December 1, 2014.
- The Contractor shall complete and submit the Performance Measurement Data Report on Initial Core Measures to the Agency for approval at least 30 calendar days prior to date due to CMS. The Contractor must receive the Agency's final approval of this report within 10 business days of first submission.

**Revision 2:** Section 7.1 of the contract shall be amended by adding the following to the end of the Section:

**Adult Medicaid Quality Grant Payment:**

In accordance with the payment terms outlined below and Contractor's completion of the Scope of Work as set forth in Section 6.2.7 of the RFP (as incorporated per contract Section 3), the Contractor will be compensated an amount not to exceed \$1,544,091. Payment will occur as follows:

**Year 1 (February 15, 2013 - December 20, 2013):**

Upon completion of Task Area 1, the Contractor will be paid \$92,735.00.

For Task Area 2, the Contractor may bill up to 80% of \$243,179.00 in 9 equal monthly installments for activities beginning March 15, 2013.

For Task Area 3, the Contractor may bill up to 80% of \$396,621.00 in 9 equal monthly installments for activities beginning March 15, 2013.

For Task Areas 2 and 3, the remaining 20% may be invoiced no later than December 20, 2013, and will be paid when the Agency has confirmed that all deliverables and performance measures were met satisfactorily.

For Task Area 4, upon CMS acceptance of all reports due in Year 1, the Contractor will be paid \$40,766.00.

**Year 2 (December 21, 2013 – December 20, 2014):**

**Note:** payment for services within year 2 of the grant period is contingent upon continuance of federal funding for the grant and extension of this contract.

For Task Area 2, the Contractor may bill up to 80% of \$100,000.00 in 12 equal monthly installments for activities beginning December 21, 2013.

For Task Area 3, the Contractor may bill up to 80% of \$630,790.00 in 12 equal monthly installments for activities beginning December 21, 2013.

For Task Areas 2 and 3, the remaining 20% may be invoiced no later than December 20, 2014 and will be paid when the Agency has confirmed that all deliverables and performance measures were met satisfactorily.

For Task Area 4, upon CMS acceptance of both the semi-annual progress report and the performance measurement data report due in Year 2 of the grant, the Contractor will be paid \$20,000.00. For the final report due in 2015, upon Contractor's submittal to the Agency of all available documentation for the report, the Contractor will be paid \$20,000.00.

All payments are contingent upon deliverables having been met. Determination of whether deliverables have been met is strictly and solely at the discretion of the Agency.

## Section 2: Ratification

Except as expressly amended and supplemented herein, the Contract shall remain in full force and effect, and the parties hereby ratify and confirm the terms and conditions thereof.

## Section 3: Authorization


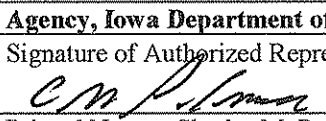
Each party to this Amendment represents and warrants to the other that:

**3.1** It has the right, power, and authority to enter into and perform its obligations under this Amendment.

**3.2** It has taken all requisite actions (corporate, statutory, or otherwise) to approve execution, delivery and performance of this Amendment, and this Amendment constitutes a legal, valid and binding obligation upon itself in accordance with its terms.

## Section 4: Execution

**IN WITNESS WHEREOF**, in consideration of the mutual covenants set forth above and for other good and valuable consideration, the receipt, adequacy and legal sufficiency of which are hereby acknowledged, the parties have entered into the above Amendment and have caused their duly authorized representatives to execute this Amendment.

<b>Contractor, Optum Public Sector Solutions, Inc.</b>		<b>Agency, Iowa Department of Human Services</b>	
Signature of Authorized Representative:	Date:	Signature of Authorized Representative:	Date:
	2-20-13		2-6-13
Printed Name: C.A. Bonvissuto		Printed Name: Charles M. Palmer	
Title: Chief Operating Officer		Title: Director	